



## REFUND POLICY

We want to make sure that everyone who comes to our Night Cruise absolutely loves their experience. It's really important to us that your evening tour is one of the highlights of your Budapest trip.

### **100% Money Back Guarantee**

If you are not satisfied with our Night Cruise, you can have a request for 100% refund in maximum 7 days after your boat tour by contacting us on [hello@nightcruise.hu](mailto:hello@nightcruise.hu). Don't forget to mention your booking number to be able to identify you.

### **No-shows**

There will be a 100% charge for no-shows. In other words, if you do not show up for the scheduled tour, no refund will be issued, as our ability to fill the seat(s) will have been lost.

### **Free Cancellation**

Cancellations for a full refund or changes must be made at least 24 hours in advance of the boat tour by contacting us on [hello@nightcruise.hu](mailto:hello@nightcruise.hu). Don't forget to mention your booking number to be able to identify you.

### **Night Cruise Budapest**

Company name: Wiig Systems Kft  
Company address: Karinthy Frigyes út 16.  
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Departure address: Budapest, Batthyány tér, Pier 1  
Email address: [hello@nightcruise.hu](mailto:hello@nightcruise.hu)

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